

New Horizons Computer Learning Centers



Facts & Figures

- New Horizons **consistently out performs benchmark peer** IT training companies in instructor performance, courseware, quality and facility satisfaction
- **Over 98%** of New Horizons clients would **recommend New Horizons** to others
- Students at New Horizons indicate **higher levels of productivity** on the job vs. benchmark peer students
- Over 55% of **performance improvements on the job were directly attributed to the training** as opposed to other factors
- **Over 36%** of the new knowledge and skills learned at New Horizons is applied on the job **within the first week**, and **67% were applied** on the job within six weeks

(as reported by KnowledgeAdvisors)

Achievements

- World's Largest Independent Computer Training Company as Named by IDC
- The largest network of Microsoft Certified Partners and Gold Partners for Learning Solutions in the world
- Providing 3,000,000 student days of training per year
- Named one of the 200 Best Small Companies - *Forbes Magazine*

Founded: 1982

NASDAQ Symbol: NEWH

GSA Schedule Contract: GS-35F-0140J

Locations: Over 250 centers, in more than 50 countries, and over 2,200 instructors



www.newhorizons.com

Capabilities Overview

For over 25 years, New Horizons Computer Learning Centers has been providing learning solutions that have helped organizations achieve business results such as increasing productivity and efficiencies, driving revenue and reducing costs.

New Horizons combination of courseware, labs, simulations and reference solutions for technology and business skills deliver industry-leading learning solutions for issues that are key to the business performance of organizations. Our state-of-the-art equipment and real-world solutions, taught by industry experts ensures highly-deployable, reliable and multi-leveled learning from anywhere, anytime.

Blended Learning Solutions

New Horizons provides customer-focused training choices in multiple formats and delivery methods, offering organizations and individuals top-quality training that can be tailored to meet individual learning styles and specific needs.

Classroom Learning

As the foundation of our Integrated Learning methodology, the classroom experience has become a more enriching, dynamic and valuable learning method for students. Classroom Learning students have their own networked environments, which enable instructors to manage hands-on lab demonstrations and exercises that mirror the professional environment. Additionally, Classroom Learning has been enhanced to include Web-based resources, such as tutorials and simulations, during and after class. To help gauge return on investment, and productivity enhancements, a post-assessment is completed by each student.

Additionally, New Horizons offers more courses, at more times, in more locations than any other computer training company. Businesses and individuals can choose from hundreds of desktop applications, business skills and technical training courses offered in our learning centers worldwide.

Online LIVE Learning

Online LIVE Learning provides students with a live instructor-led experience, via the Internet, that meets specific learning objectives. Although separated by geography, instructors and students share an interactive experience, including active discussions, simultaneous document viewing and application sharing, and the ability to form breakout groups in virtual rooms for team meetings. The advantage of live instruction, without having to leave the office, makes Online LIVE Learning an ideal training solution.

Online ANYTIME Learning

Online ANYTIME Learning is helping companies hone their competitive edge in this knowledge-based economy. Online ANYTIME Learning enables information to be delivered in a customized, student-centric format, via the Internet, and features the same content as our world-renowned instructor-led training, from anywhere, anytime. Online ANYTIME Learning reduces training costs, provides easy access to educational materials and increases collaboration. With more than 1200 courses, there is something for everyone.

On-Site Training

On-Site Training is an excellent solution for organizations who have employees with the same training needs. Organization's can choose a single course for a small group or extensive training for the entire workforce. On-Site Training offers significant savings in a convenient and familiar location with an expert instructor leading the course.

Mentored Learning

When students arrive at their Center of choice, they are assigned their own workstation. Prior to starting a course, a pre-assessment is given to the student to determine their specific training needs. From there, training is done at the pace they are most comfortable, using a comprehensive approach to reinforce learning. This proven process features one-on-one instructor coaching, multimedia online courses, and authorized vendor courseware to ensure proper skill development.

Desktop Applications Training

Understanding and optimizing the power of Excel, Word, and other applications to maximize employee productivity is an ongoing and challenging task. New Horizons offers a full range of software application training specifically designed to enhance user productivity. From "How to Build and Use Word Tables" to "Building Macros for Excel," New Horizons can customize and deliver interactive training to assist students with their specific problems or questions.

Technical Training

Technology, including development and engineering, has become vital in helping businesses achieve their goals. IT departments must align themselves with business strategies and deliver clear value in solving business problems. Therefore, it is critical that the people in various IT roles throughout your organization be adequately trained and skilled to support business goals and objectives.

In addition to being the world's largest independent training provider, New Horizons holds the designation of being the largest network provider for many of our technical and certification vendor partner programs, including:

- Microsoft Certified Technical Education Centers
- Microsoft Gold Certified Partner for Learning Solutions
- Security Certified Professional
- Computing Technology Industry Association
- Convergence Technologies Professional
- Citrix Authorized Learning Centers
- HIPAA Academy Training Partners
- Authorized Prometric Testing Centers
- Authorized VUE Testing Centers

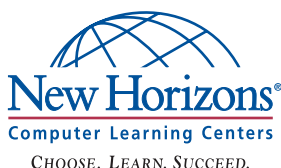
Certification Programs

Certification plays a role in keeping organizations competitive. They are one of the best ways to ensure that your employees have the necessary technical knowledge, skills and experience. Certification can lead to higher levels of customer service, increased productivity and substantial cost savings by eliminating the need to outsource services to IT resources. New Horizons provides training for more than 50 certifications from leading technology vendors and organizations, including Microsoft, Citrix, Cisco, Adobe and Linux.

Business Productivity Solutions

Being successful in the business world means having a broad range of up-to-date business skills that will help to optimize business productivity. Project management, leadership and management, and customer service training are traditional areas of skill development, but how are your employees' soft skills? Business writing, presentation skills, negotiation skills, conflict management, interviewing skills are only some of the many important soft skills a business person needs to succeed in today's competitive environment.

New Horizons Business Skills training has helped companies grow and develop the skills of their employees, which positively impacts the bottom line by examining business processes and developing key business competencies.



© 2006 New Horizons Computer Learning Centers, Inc.
New Horizons is a registered trademark of
New Horizons Education Corporation.

Professional Services from New Horizons

Designing, building, and maintaining a good training program requires substantial amounts of varying skills and resources. The Professional Services team can work with you at every level. With a vast array of subject matter experts, New Horizons has been successful in helping our customers develop customized learning solutions. You can use them to define strategic recommendations to align your market vision with your learning strategy, bridging the gap between your organization's current and ideal learning programs.

Enterprise Learning Solutions

For large multi-national, multi-location, enterprise organizations, New Horizons Enterprise Learning Solutions provides a single point of contact for centralized coordination of a customer's training needs. Enterprise Learning Solutions offers uniform pricing, customized reporting, and consolidated billing for large corporate clients.

Government Learning Solutions

New Horizons Government Learning Solutions maintains a number of government contracting vehicles, including a GSA Schedule contract GS-35F-0140J. To enhance mission performance, Government Learning Solutions provides the logistical coordination of medium and large-scale projects for federal, military and state and local government clients at a single agency location or multiple agencies and locations.

Consumer Learning Solutions

New Horizons Consumer Learning Solutions provides a cost-effective and compelling education solution for individuals wanting to enhance their careers. With an industry-focused approach, programs encompass multiple industry certifications from a variety of leading technology vendors, along with hands-on practice and interactive education experiences. Specific job skills training, combined with problem solving, critical thinking and other relevant business skills training, enhances the graduate's long-term career development.

Healthcare Information Management

Whether your career interests include becoming a Medical Coding and Billing Specialist, Outpatient Clinic Manager, Medical Front Office Assistant, Medical Office Specialist or Medical Records Manager to name a few, New Horizons has the training and resources necessary to get you started on the right path. Industry certification combined with hands-on training and lab experience gives you the knowledge and skills essential to pursuing a rewarding career in the field of Healthcare Information Management.

Earning College Credit

New Horizons has formed partnerships with select colleges and universities to enable individuals to apply their New Horizons coursework towards graduate degree programs and professional certificates.

Bringing it All Together with Learning Port

Learning Port is a powerful Web-based tool that provides organizations with the ability to assess the skills of individuals before and after class and utilize post-class resources to increase knowledge retention, thereby offering a better return on your training investment. Students have access to electronic courseware and Online ANYTIME eLearning content, vLabs featuring hands-on experiences with real equipment, Brainbench exams, our online interactive technical reference library and more. Through Learning Port your organization can also deliver, track, manage and report on all Online ANYTIME Learning.

This tool provides the resources and information your organization needs to create a learning program that is mapped directly to your business goals.