

Microsoft® Exchange Server 2003 Training

Improve security and increase productivity through enhanced communications

To compete successfully in today's challenging business climate, organizations must enable more efficient ways for information workers to communicate and collaborate. Microsoft Exchange Server 2003, Windows Server 2003 and Outlook 2003 combine to offer an infrastructure that increases productivity. With the new and improved features and capabilities provided in Microsoft Exchange Server 2003, information workers will gain access to critical business communications whenever and wherever they need, with greater security, availability, and reliability and at a reduced cost to ownership and a greater return on investment.

Did You Know...

- 80% of all business people surveyed, believed email was more important than the telephone when communicating with customers, co-workers and partners because it allowed for communication with multiple partners, enabled rapid communications and generated written tracking of interactions
- 52% of corporations' operating costs came from the Help Desk costs associated with the prior version of Microsoft Exchange Server 2000

Source: research company, META Group

With proper training on the new and improved features and capabilities of Microsoft Exchange Server 2003, your business can gain a new level of advanced functionality through collaborative messaging, which will increase operational efficiencies, reduce administrative workloads and boost staff productivity, while producing significant corporate savings.

With Increased Knowledge and Skills on Microsoft Exchange Server 2003's Offerings, your Organization will Benefit from:

- Increased worker productivity by learning how to consolidate servers to save money
- Increased customer satisfaction by being able to respond to customers quicker and continue the workflow process
- Increased availability and reliability of the server through improved virtual memory management and support
- Greater return on investment by learning how to consolidate, centralize and manage your messaging servers
- Providing remote users true connectivity through browsing, synchronization, and alerts in real-time, from anywhere at any time
- Implementing security features that will reduce the number of bugs, attacks and security holes, allowing you to conduct business securely on the Web

Who will Benefit from Microsoft Exchange Server 2003 Training?

Individuals involved in the design, integration, implementation and troubleshooting of Microsoft Exchange Server 2003, including exchange administrators, technical support engineers, systems analysts, technical consultants, network administrators, network engineers, IT engineers, information systems administrators and technical support specialists.



Microsoft Exchange Server 2003 Training Will:

- **Increase productivity**
- **Improve operational efficiencies**
- **Produce significant corporate savings**
- **Reduce administrative workload**

New Horizons Integrated Learning® Combines Multiple Learning Methods for More Effective Results

New Horizons will bring immediate value to your organization through our Integrated Learning approach, which encompasses more than just "taking a class." It's a complete method of training, reinforcing, supporting and validating learning through flexible delivery options including Classroom Learning, Online LIVE Learning, Online ANYTIME Learning, and Mentored Learning.

As the largest network of Microsoft Certified Partners for Learning Solutions and Gold Partners for Learning Solutions in the world, you are guaranteed the most current training solutions from New Horizons. Every course follows the Microsoft Official Curriculum and is taught by a Microsoft Certified Trainer.

Our learning solution also includes the ability to assess the skills of individuals before and after class and provides post-class resources to increase knowledge retention, thereby offering a better return on your investment of time and money. Students have access to electronic courseware and Online ANYTIME tutorials, vLabs featuring hands-on experience with real equipment, practice exams, our online interactive technical reference library and more. And, don't forget, courses may be retaken for up to six months from the original class date, absolutely free.

New Horizons Provides a Total Training Solution

New Horizons offers a variety of courses and certifications that will create a well-balanced training program and can be bundled together as course training options. For example, Information Security Training, Project Management and Business Productivity are only a few options. Certification exams are also available at the same location.

Learn from the Leader

With over 20 years experience, more than 250 training centers in over 50 countries and over 2,200 instructors, New Horizons is the world leader in computer training.

Maximize Your Use of Microsoft Exchange Server 2003 Through Training Today

New Horizons provides a one-of-a-kind training experience on Microsoft Exchange Server 2003 that translates into increased efficiencies and improved productivity for your organization. Talk with your Account Executive or visit us online at www.newhorizons.com.

